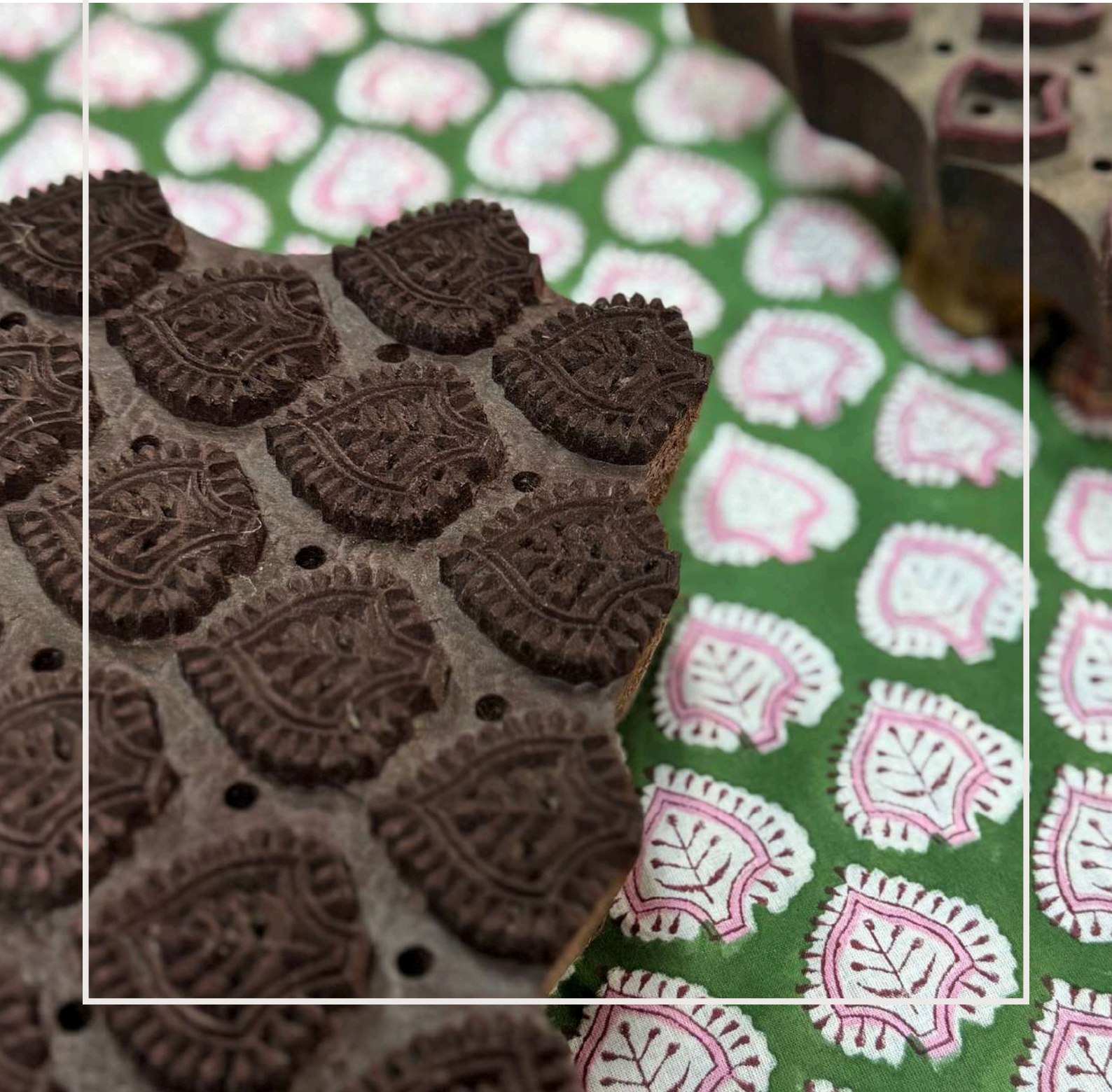
Textiles and Traditions of Jaipur

19th - 27th February 2028



Tour Overview

Hello, I'm Nicole!

I personally lead small group tours to locations around the world after I have carefully researched and designed interesting and unique holidays. It's a tough job as I have to travel the world in the name of research!

Jaipur is my second home and I'd love to share it with you. Prepare for artisan visits, history, culture and fabulous shopping. There is time in the itinerary for spontaneity and to refine according to the groups needs and interests.

Unpack and settle into your heritage accommodation for 8 magical nights.

If this sounds like your dream holiday, book today. #noregrets

Nicole

PRICE

AU $3635
twin share

AU $895
single supplement

DATES

19th - 27th
February 2028

9 days
8 nights

STARTS & ENDS

Jaipur

If you do the add-on tour ends in Delhi

UNESCO SITES

Pink City of Jaipur

Hosts

Our guest host for this tour is Elizabeth Sullivan

Elizabeth is inspired by the vast and endless tapestry of nature, as she embark on a personal journey of "thread painting," a process where each stitch and bead contributes to an unfolding narrative.

You will have the opportunity to stitch (and shop!) with Elizabeth in Jaipur.

Visit Elizabeth's website to learn more about her stitching style.

Elizabeth Sullivan

Imran is our wonderful, friendly Jaipur local guide and will ensure you are well looked after in his home town.

Nicole and Imran

Highlights

Unravel the rich tapestry of Jaipur’s history through its intricate textiles, stunning palaces, and unforgettable moments.

This tour is suitable for both first timers to India and return guests.

- Dine in palaces and fabulous locations
- Wander the pink city
- Craft museums, factory visits and artisan visits
- Try your hand at block printing
- Experience Jaipur like a local in a tuk-tuk
- Shop for textiles, jewellery and more
- Visit a tailor for fabrics and clothing
- Informal stitching with Elizabeth

What's Included

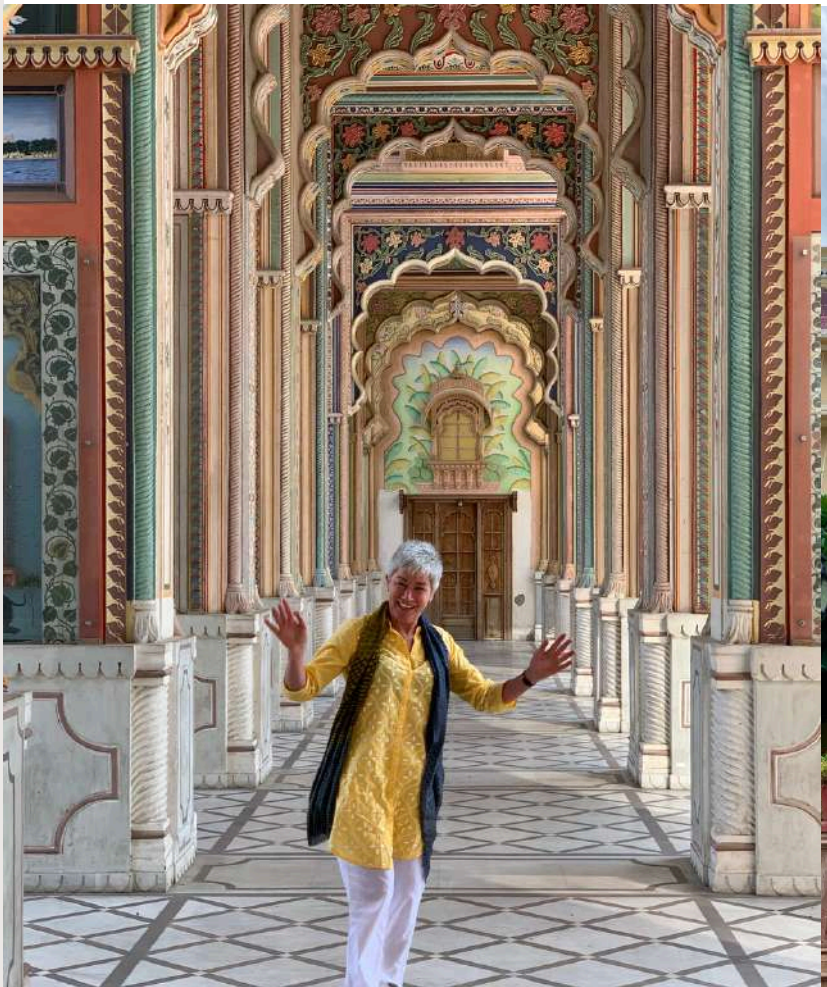
INCLUSIONS

- Private A/C bus and tuk-tuks
- Airport transfers in Jaipur
- Boutique accommodation
- All Meals
- Bottled water and soft drinks
- All workshops, experiences and entry fees
- Gratuities
- Stitching kit

EXCLUSIONS

- Flights
- Travel Insurance
- Alcoholic drinks
- Optional activities (on tuk-tuk day)

I have not included any stitching time into the itinerary as we like to keep it flexible but we will make time and be guided by the group. (and you have paid to see India!)



Itinerary

Jaipur - Saturday 19th February

Welcome to Jaipur! Upon arrival at Jaipur airport, you'll be transferred to your heritage hotel.

You'll begin your exciting journey with a welcome dinner showcasing some of India's tastiest flavours. Meet Nicole, Imran and Elizabeth, and get to know your fellow travellers.

Jaipur - Sunday 20th February

Start with a visit to the famous lassi walla on MI road. Then visit the Anoki museum which demonstrates the history of block-printing.

After lunch, visit a wholesaler of fabrics and a tailor - purchase block print, silks and linen and have clothing made or purchase fabric by the metre.

Jaipur - Monday 21st February

Spend the morning on a guided walking tour of the pink city. You'll see artisans making bracelets, try a saree, and sample street food.

This afternoon, enjoy a private Bollywood dance class. It's an hour of laughs and fun!

Jaipur - Tuesday 22nd February

Today you'll drive 40km to 16th century Samode Palace for lunch and a private tour. You'll visit the Durbar hall and the mirror room. Visit another nearby palace and garden before returning to Jaipur.

This afternoon visit Nila House, a textile and cultural centre. Nearby are some of Nicole's favourite clothing shops and she'll share them with you.

Jaipur - Wednesday 23rd February

Start the day with a yoga class (optional).

Then its off to a family home for a cooking class and lunch.

Visit my favourite pashmina and rug shop. The embroidery and workmanship is amazing. There are also opportunities to shop for more textiles!

Jaipur - Thursday 24th February

Today you will visit the village of Bagru to learn about block printing and natural dyeing. Try your hand at block printing and take home 1m of fabric you have personally printed.

Tonight you'll have dinner at Castle Kanota. Built in 1872, it was one of the sets for The Very Best Marigold Hotel.

Jaipur - Friday 25th February

Visit the fabulous Amrapali jewellery museum which offers a wondeful insight into the culture and traditions of India.

Jaipur is known for gemstones so you can visit a local jeweller for sterling silver, semi-precious and precious gems.

Tonight you'll dine at Bar Palladio.

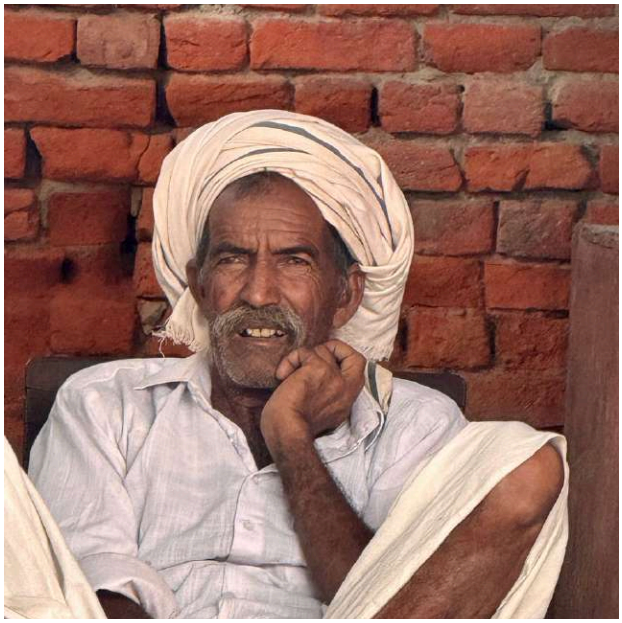
Jaipur - Saturday 26th February

Today you'll be exploring in tuk-tuks. Start with a visit to the wholesale flower and vegetable market (colour overload!).

Then you'll have a choice of more than 40 activities: shopping, more block-printing, sightseeing, massages and more.

Our trusted team of tuk-tuk drivers will take care of you for the day. We'll meet for lunch and discuss your adventures over dinner.

Jaipur - Sunday 27th February



As your incredible journey comes to an end, it's time to bid you farewell.
Wishing you safe travels, and I truly hope our paths cross again on another unforgettable journey with Red Door Tours. Until next time!

There is an optional 2 night Taj-Mahal add-on tour.

BOOK NOW

Optional Add-On

You may wish to visit the Taj Mahal while in India.
Here's an optional add-on tour.

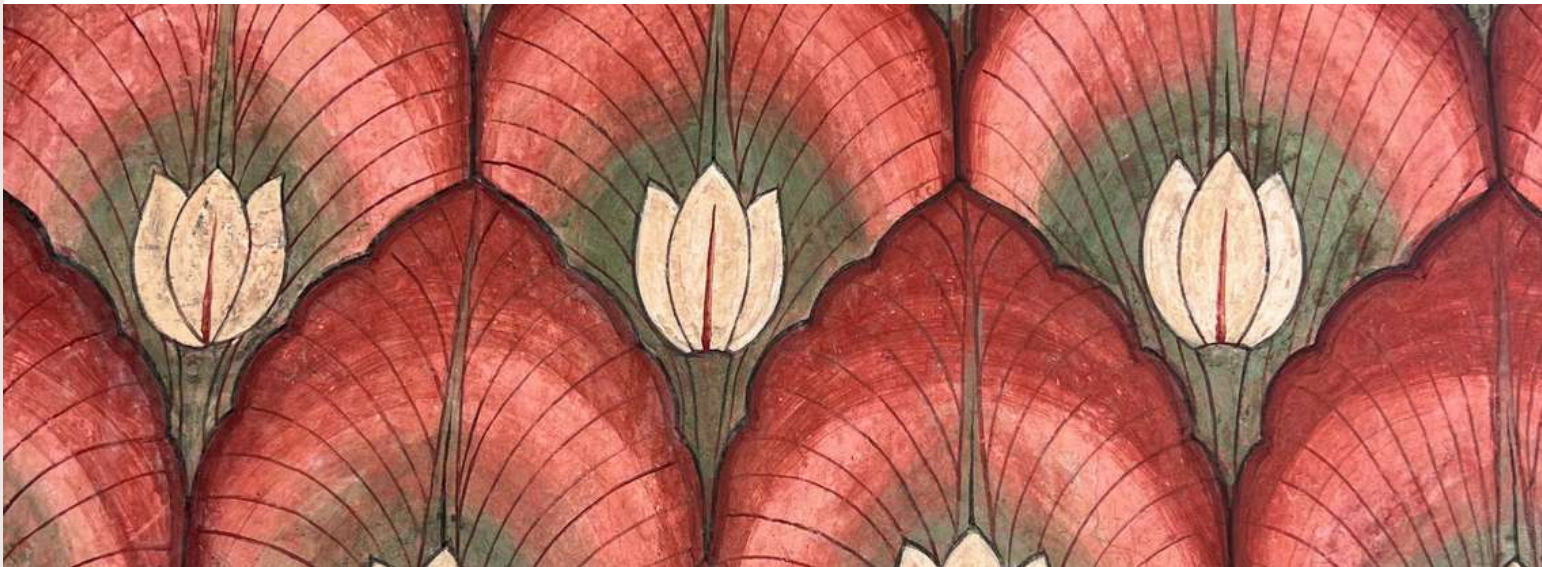
Included: transport, 2 nights accommodation, guide at Taj Mahal and Red Fort, entry tickets

Not included: lunches, dinners, tips,
Cost: $750 per person,
Additional $300 per person single supplement

Sunday 27th February - Depart Jaipur in private transport and drive to Agra. (about 4 1/2 hours) Upon arrival, have lunch, visit the mini Taj and then see the Taj Mahal for the first time from the gardens across the river. Transfer to hotel and relax.

Monday 28th February - Early morning start to visit the Taj Mahal for sunrise, back to the hotel for breakfast and check-out. Then visit the Red Fort. After lunch, drive to Delhi (about 4 hours) and stay over night in an airport hotel at aerocity (12 minutes from the airport)

Tuesday 29th February - transfer to airport
This is not a guided tour but you will have a trusted driver and guide in Agra. (min 3 people needed for tour)



What to do next?

Follow the steps below to secure your booking.

1. Read and accept the terms and conditions
2. Complete the online booking form
3. Pay the deposit with credit card using the online link or wait for an invoice and pay by direct deposit.
4. Purchase Travel Insurance

Get Excited!! Your adventure in India awaits! Share your excitement with family and friends. They may wish to join you!

Testimonials

★★★★★

Lucy

I travelled to Jaipur in 2025 with Nicole and Imran.

Jaipur is Imran's home so we were made feel very welcome and visited places and met people we wouldn't have otherwise. We had our own vetted group of tuk tuk drivers who were fabulous, caring and just great fun.

One of our group was a bit unwell and was looked after perfectly. This tour was one of those colourful, magical experiences that are an absolute one-off.
I can't recommend it more highly.

★★★★★

Maree

If you are thinking of a trip to India I highly recommend Red Door Tours run by Nicole.

The attention to detail, special care re food, fabulous accommodation were just part of a wonderful experience. You will see more than the normal sites and get a feel for how the people of India live.

I will not hesitate to do another tour with Nicole of Red Door Tours.

★★★★★

Margaret

In 2025 I had the most fabulous tour of Jaipur with Red Door Tours. Nicole found many interesting places to visit. The whole tour was special. Instead of buses we travelled in tuk tuks - a great way of travelling. We had the opportunity to participate in block printing, a Bollywood dance class and cooking class. We saw beautiful buildings.
One of the many highlights was travelling to a nearby leopard reserve and seeing a leopard.
I always felt safe, the meals were authentic, and tasted great.
There were many opportunities to shop for textiles, jewellery and clothing. I highly recommend this tour.

RED DOOR TOURS®

Contact

I'm on a journey to transform ordinary trips into extraordinary ones. One of our tour mottos is NO REGRETS! Buy the fabric, embrace the experiences and make unforgettable memories!

nicole@reddoortours.com.au

+61 402 650 190

www.reddoortours.com.au

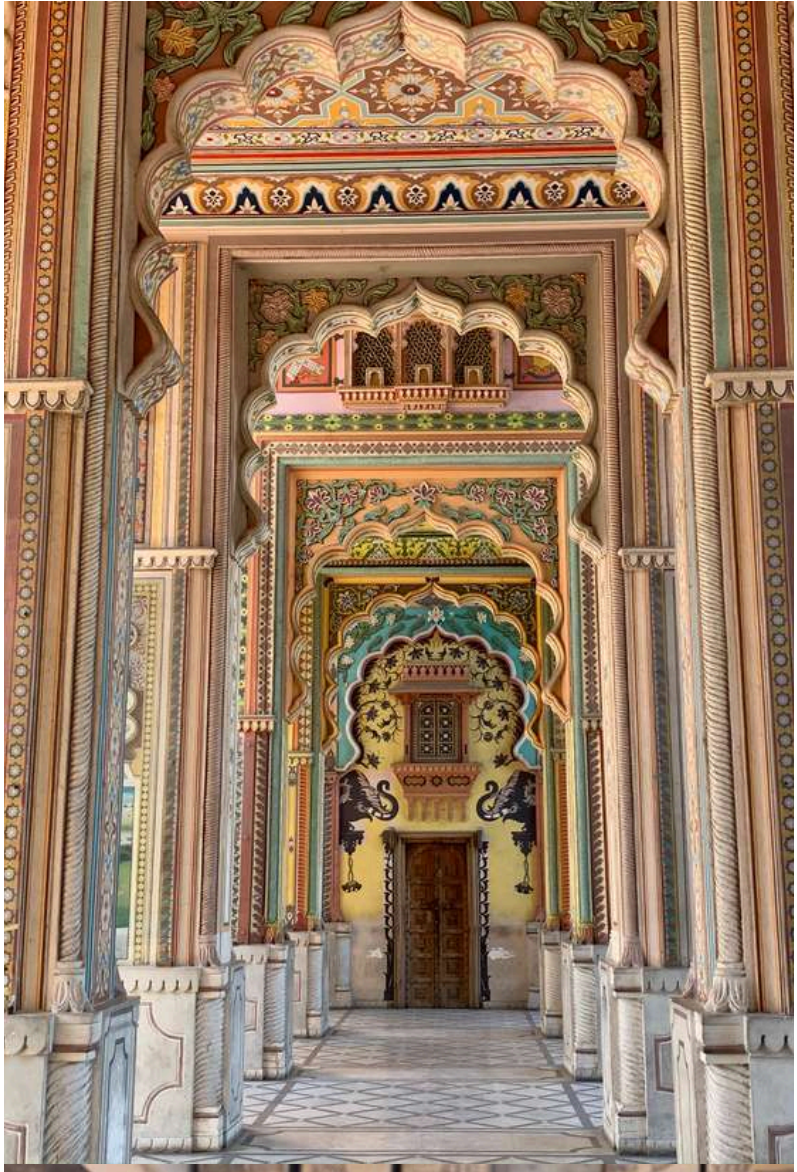
#reddoor_tours

CULTURE | CREATIVITY | CONNECTION

Jaipur

Your Questions Answered

RED DOOR TOURS®



Keen to visit Jaipur .... let me answer a few questions.

Is it safe to travel to India?
I always feel safe and warmly welcomed in India. Visit the Australian Government website Smart Traveller for up-to-date, advice.

Do I need vaccinations?
Check with your local doctor and consult the Smart Traveller website for advice to suit you.

Which airlines fly to India?
AirIndia and Qantas fly direct to Delhi. Qantas also fly from Sydney to Bangalore, then fly Indigo airlines to Jaipur. Use a travel agent to book both flights on one ticket.

Do I need a visa?
Australians and New Zealanders need an e-visa to enter India. It's a simple online process costing around AU $40.

What kind of people join our tours?
Our travellers are typically mature, well travelled people who are looking to explore some of the more unusual destinations. They enjoy culture, history and textiles but don't want a history lecture! They are flexible, easy going, and enjoy meeting like minded travellers. A sense of humour is always welcome!

Is the food and water safe?
It's recommended to drink only bottled water. We provide plenty of water, including water to brush your teeth. Avoid salad and raw vegetables.

Can you recommend a travel agent to book our flights?
We recommend Michelle Young, an independant travel agent. She charges a booking fee. Email: myoung@mtatravel.com.au

Can you organise accommodation if I arrive before or stay after the tour?
Yes, I can arrange additional accommodation either side of the tour. Most people choose to arrive a day early to get over the flight and relax ready for the tour.

Are transfers included in the tour cost?

If you arrive/depart on the day the tour starts or ends, transfers are included. Otherwise, I can organise transfers for you at an additional cost. Try and arrive by 3pm so you can join the welcome dinner. Check-in time at the hotel is 2pm.

Is the tour only for women?

No, everyone is welcome on our tours.

Is the tour only for Australians?

Many of our travellers are Australian but we welcome travellers from all countries.

How many people will be on the tour?

This tour caters for up to up to 15 people. This allows flexibility to cater for the group's needs and interests.

Can you cater for dietary restrictions?

Check prior to booking if you have dietary requirements. In most cases, they can be catered for.

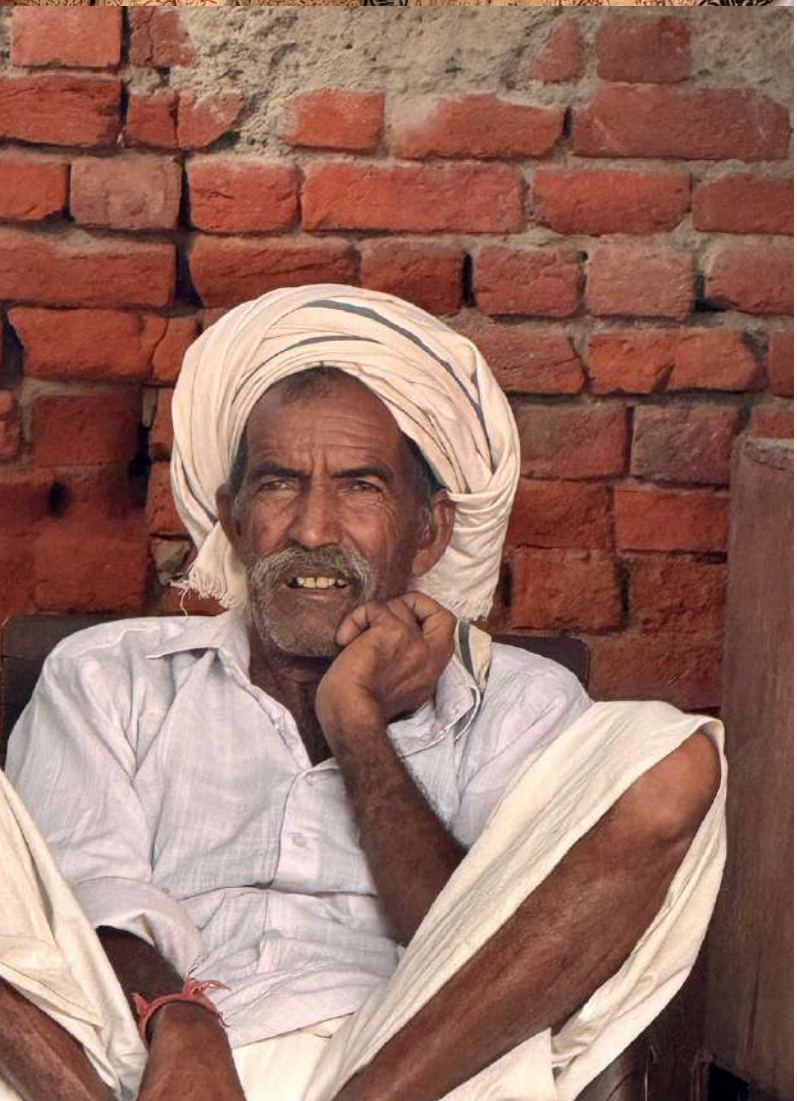
Is there time for independent exploration?

All activities are optional. Our tuk tuk day in Jaipur is always a favourite. You have the reassurance of knowing you are in safe hands and the flexibility to choose from more than 40 activities ... massage, shopping, sightseeing, markets and more.

We always allow time in our itinerary for spontaneity, which India offers daily!

Will there be time for stitching?

Yes for sure! We'll have a fun new project or you can bring your favourite project to work on.



Who are our tours for?

Our tours are for travellers who embrace the journey. They embrace the good and the unpredictable that comes with travel.

A good level of fitness is required. You need to be able to participate in walking tours, sometimes on uneven surfaces.
You need to be able to walk up several flights of stairs. (Don't worry, you don't have to carry your suitcase)
Our tours are busy. Bring your enthusiasm and energy!

Can I share a room with another solo traveller?

We no longer match solo travellers for shared rooms. Please find a friend to share with!

Is there alcohol available?

Most nights you will be able to get an aloholic drink! This is at your expense.

What if I need regular toilet stops or have accessibility needs?

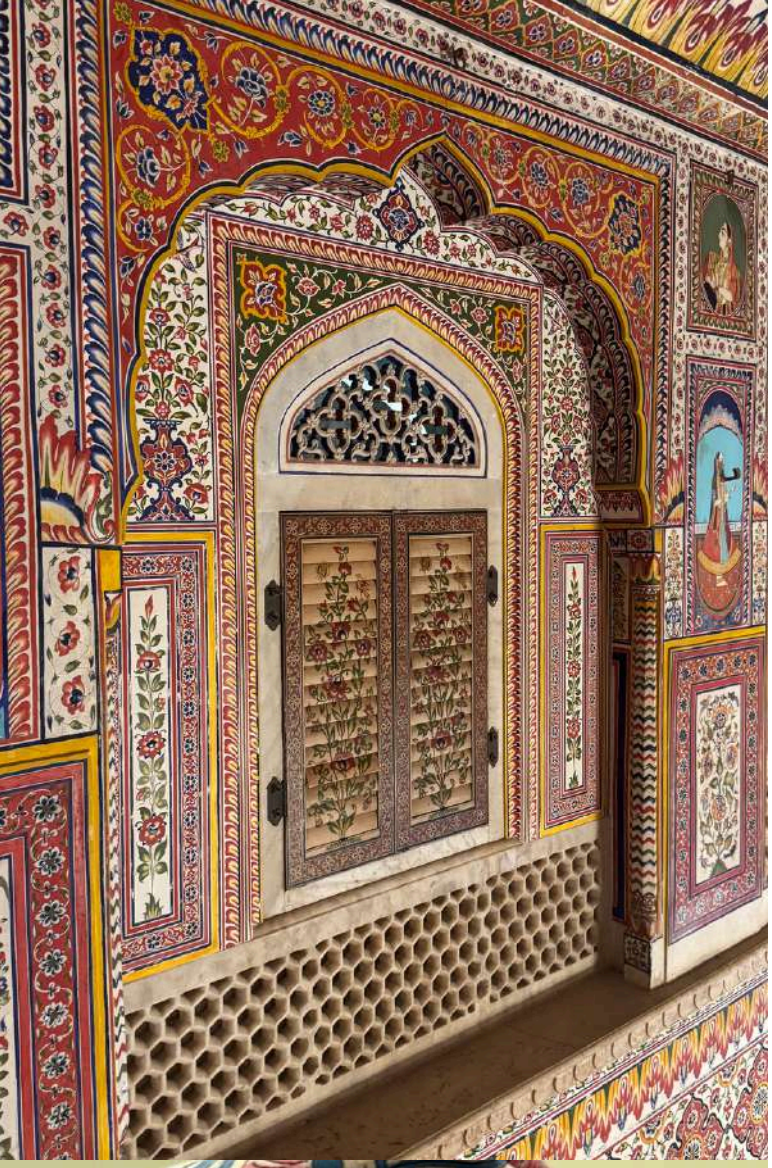
We plan regular rest stops every 1 ½ - 2 hours, but if you have specific needs, it's important to let us know before booking.
You may need to step into a bath to shower or sleep with a bed against a wall. Our tours are active and do not suit travellers who require accessible facilities or assistance.

Will I need to use a squat toilet?

On this tour we can usually find western toilets.

Do I need travel insurance?

Yes it is a requirement for travelling on our tour. It is recommended you take out a policy upon booking the tour as your deposit is non-reundable as per our terms and conditions.



Are tips included?

We've added tips into the tour cost (except tuktuk day - budget for $20)

How will we travel?

You will mostly travel by tuk-tuk as they are perfect for whizzing around the city.
You will travel in a private air-conditioned bus on day trips to Bagru and Samode Palace.

Is the WIFI reliable?

The wifi at the hotel is free and reliable.

Do you use a local guide?

Imran is our fabulous local guide in Jaipur. It's his hometown!

Are ATMS reliable?

Yes, ATMS are reliable. Local currency is rupee and not readily available outside India. Withdraw from the ATM on arrival.

What's the weather like?

The weather in Jaipur in February should be mild. 15-26 degrees celcius.

How can I pay for the tour?

You can pay the $800 deposit by credit card or direct deposit. The final payment is due 95 days prior to departure.

How do I book?

To secure a place on the tour, complete the online booking form and pay $800 deposit.

Still have a question?

Email me. I love to chat about India!

nicole@reddoortours.com.au

SIGN ME UP! I'M OFF TO JAIPUR

RED DOOR TOURS®

TERMS AND CONDITIONS – Group Tours

Please take the time to read and understand the Terms and Conditions, prior to booking a tour with us.

© 2024 **Authentic Global Travel Pty Ltd** t/as **Red Door Tours**
ABN: 23 624 982 510

1. TERMS

All bookings and engagements for travel services and tours are made with Authentic Global Travel Pty Ltd trading as Red Door Tours (ABN. 23 624 982 510) ("we" / "us"), whether for yourself or on behalf of others ("you" / "your" / "traveller(s)").

By making a booking with us, it becomes a legally binding agreement on the basis that it has been accepted by us, and you are deemed to be in acceptance of the Terms and Conditions outlined herein (which constitutes the entire agreement). The services to be provided are those referred to within your booking confirmation. You are responsible for reading our Terms and Conditions prior to making payment for your booking.

2. VALIDITY

Dates and itineraries are valid until 31 March 2029. Beyond 31 March 2029, dates and itineraries are indicative only.

We reserve the right to update and / or amend these Terms and Conditions at any time.

3. DEPOSIT

You are required to pay a deposit per person per tour, in order for your booking to be secured.

If a booking is made within 95 days of the planned departure date, full payment is required at the time of booking.

4. BOOKING CONFIRMATION AND FINAL PAYMENT

Once your booking has been accepted, we will issue you with a confirmation email. A separate invoice will be issued to you in relation to the final payment. The final balance for your booking is due 95 days prior to the planned departure date. Should this balance not be received on or before the due date, we reserve the right to treat your booking as cancelled and all payments already made will be forfeited by you to us. Subject to these Terms and Conditions, once the final payment is received, there are penalties for cancellation.

5. PRICES AND SURCHARGES

Tour prices are subject to variable and seasonal pricing, both of which are standard practice within the travel industry. Tour prices may vary at any time in accordance with demand, market conditions and availability.

Prices may vary depending on which currency the booking is made in. We reserve the right to impose surcharges up to 45 days before departure due to unfavourable changes in exchange rates, increases in airfares or other transportation costs, increases in local operator costs, taxes, or if Government action should require us to do so. In such instances, we will be responsible for the amount (up to 2% of the tour price), and you will be responsible for the balance. If any surcharge results in an increase of more than 10% of the tour price, you may cancel the booking by notifying us in writing, within 14 days of notification of the surcharge, and obtain a full refund.

All prices quoted by us are in Australian Dollars, unless otherwise stated. Any additional fees associated with currency exchange and currency fluctuation will be your responsibility.

From time to time, we may receive fees, commissions, gifts, or financial incentives from suppliers and other third parties in relation to your travel arrangements.

Obtaining fully comprehensive travel insurance, which is mandatory, remains the sole responsibility of each traveller. It is your responsibility to ensure that the policy provides coverage for such instances, but not limited to, personal accident, death, medical expenses, repatriation, emergency evacuation, personal liability, loss of luggage, personal effects, flight cancellations etc. We are not responsible, for any costs associated with a traveller missing the start of a tour. If you miss a connecting flight, or are otherwise delayed, any additional costs incurred by you, in addition to any inclusions in your tour which are missed, are to be borne solely by you. We encourage you to speak with your travel insurance company about this risk.

6. YOUR DETAILS

In order to confirm your travel arrangements, you must provide all requested details. They include but are not limited to: full name as per your passport, date of birth, nationality, passport number, passport issue and expiry date, any pre-existing medical conditions such as mobility issues, visual and / or hearing impairments, allergies, dietary requirements, or food intolerances.

We will aim to accommodate any special needs; however, this cannot always be guaranteed.

7. CANCELLATION BY THE TRAVELLER

Any changes and / or cancellations must be advised in writing. If you change and / or cancel some or all of your booking:

a. *Your deposit is nonrefundable.*

b. *60 to 94 days prior to commencement of your trip: cancellation fee 75% of tour price*

c. *Less than 60 days prior to your tour, we will retain 100% paid by you in connection with the booking.*

You acknowledge that the retention by us of all or part payment is a fair remuneration for, and commensurate with the work conducted by us in arranging your travel arrangements at that point in time. You also acknowledge that funds are sent to secure your accommodation and services in the country of travel.

Note: the cancellation policy can vary from tour to tour, including higher charges and additional services. Any tour-specific policy overrides these Terms and Conditions.

You are strongly advised that your mandatory and fully comprehensive travel insurance policy provides adequate cover in the event of a tour cancellation. If you leave a tour for any reason after it has commenced (including but not limited to a cancellation as a result of COVID-19, a pandemic or a force majeure event), there will be no refund. If you fail to join a tour, join it after departure, or leave it prior to its completion, there will be no refund. The above cancellation fees are in addition to fees which may be imposed by accommodation providers, travel agents or third-party tour and transport operator fees.

Whilst we will do all that is possible to assist you, you are responsible for any additional costs incurred, and / or making arrangements other than those we originally stated we would provide.

> *"For the abundance of clarity, if we incur any costs on your behalf, we are entitled to pass those on to you, or retain any amounts pre-paid by you, to apply to such third-party costs, in addition to our own cancellation fees described in further above."*

Please consider implications from cancellations by virtue of Government mandates relating to pandemics when making enquiries regarding your travel insurance. You may need to cancel your bookings because you are prohibited from travel, and refunds may not be available to you. This clause shall apply whether you elect to cancel your tour, or you are required to cancel your tour by Government mandate (subject to any regulatory provisions to the contrary which may be imposed at the time).

There will be no refunds for any part of the tour not used, including (but not limited to) meals, activities, or any other services.

8. CANCELLATION BY US

Tour cancellations made by us at any time, including during a tour, will only happen due to circumstances out of our control, such as political instability, strikes, accidents, pandemics, or outbreaks of infectious diseases, acts of war or terrorism, civil or military disturbances, natural disasters, force majeure (Acts of God), or other such circumstances where it is not viable for us to operate the planned itinerary. In circumstances where the cancellation is due to external events outside of our reasonable control, refunds will be less any unrecoverable costs. We are not responsible for any incidental expenses that you may have incurred as a result of your booking including but not limited to visas, vaccinations, travel insurance or non-refundable flights.

9. BOOKING AMENDMENTS

Any changes and / or cancellations must be advised by you in writing, in order for it to be assessed and actioned.

10. INCLUSIONS

The expenses summary of the tour listed in your itinerary includes:

a. *accommodation;*
b. *transport;*
c. *sightseeing and meals;*
d. *the services of a group leader as described in the itinerary.*

Tips are included in the expense's summary; however, you are entitled to give additional tips at your discretion.

11. EXCLUSIONS

The price of your tour does not include international or internal flights unless specified, airport transfers (unless stated), excess baggage charges, meals other than those specified in the itinerary, visa and passport fees, travel insurance, optional activities, and all personal expenses such as alcohol, laundry, and shopping.

12. AGE AND HEALTH REQUIREMENTS

Minimum Age:

A minimum age of 18 years applies to travellers on most tours. Please enquire at the time of booking.

We have no upper age limit, although we remind you that our tours can be physically demanding, and passengers must ensure that they are suitably fit to allow full participation. At a minimum, travellers *must* be able to walk up several flights of stairs unaided.

Medical:

In travelling with us, you warrant that you are medically fit to do so, having considered the rigors of the tour you are to undertake.

You should ensure you have all required documents before booking, and regularly monitor the latest health requirements and recommendations of your destination.

We can provide details on mandatory health requirements; however, we are not medical experts. You are ultimately responsible for obtaining all proper and detailed medical and inoculation advice, and travel-related documentation required by state, federal or international authorities that allow entry or exit into their state, territory, return to your country of residence, or overseas travel from your country of residence to another country.

Certain state, federal or international authorities require travellers be vaccinated against specific infection (including, but not limited to COVID-19) and / or diseases, as well as evolving responsibilities around PCR testing and isolation requirements.

Travellers accept that medical services and / or administrative facilities may not be readily available or accessible during some or all of the time during the tour, however, should there be the need, we endeavour to assist to the best of our ability.

Our group leader will carry a basic first aid kit, and travellers are advised to bring their own personal medications.

13. GROUP SIZE

Our tours are guaranteed to depart once they have eight fully paid travellers, unless a minimum group size specifically states otherwise.

14. PASSPORT AND VISAS

You must carry a valid passport and have obtained all of the appropriate visas, permits and certificates for the countries which you will visit during your tour. Your passport must be valid for six (6) months beyond the duration of the tour. It is your responsibility to ensure that you are in possession of the correct visas, permits and certificates for your tour. Please refer to the itinerary or relevant Government website for details. We are not responsible if you are refused entry to a country due to an incorrect passport, visa, or other insufficient travel documentation.

15. TRAVEL INSURANCE

Fully comprehensive travel insurance is mandatory for all our travellers and should be taken out at the time of booking. Your travel insurance must provide cover against personal accident, injury, death, medical expenses, medical emergencies, and repatriation with a recommended minimum coverage of $100,000 for each of the categories of cover. We also strongly recommend it covers cancellation, curtailment, personal liability and loss of luggage and personal effects. Whilst it is difficult, we recommend you make enquiries about pandemics and the effect of the same on your insurance policy.

You must provide proof of your travel insurance at the time of making the final payment, and you will not be able to join the tour without it.

16. CHANGE OF ITINERARY AND FLEXIBILITY

While we endeavour to operate all tours as described we reserve the right to change the itinerary. We will endeavor to find a suitable substitute to the best of our ability within the given timeframe and conditions at hand. No refund or compensation to the traveller will be provided. If we make a major change, we will inform you as soon as reasonably possible.

We reserve the right to change an itinerary after departure due to local circumstances or events outside of our control. In such emergency circumstances, the additional cost of any necessary itinerary alterations will be covered by you. **Note:** we are not responsible for any incidental expenses that may be incurred as a result of the change of itinerary such as visas, vaccinations, accommodation, or non-refundable flights.

You appreciate and acknowledge that the nature of this type of travel requires considerable flexibility, and you should allow for alternate event, activity, or arrangement. The itinerary provided for each tour is representative of the types of activities contemplated, but it is understood that the route, schedules, itineraries, amenities, and mode of transport may be subject to alteration without prior notice due to local circumstances or events.

17. AUTHORITY ON TOUR

Our tours are run by a group leader. The decision of the group leader is final on all matters that are likely to affect the safety or well-being of any traveller or staff member participating in the tour. If you fail to comply with a decision made by a group leader or interfere with the well-being or mobility of the group, the group leader may direct you to leave the tour immediately, with no right of refund. We are not liable for any costs and / or expenses incurred by the traveller resulting from exclusion from the tour. We may also elect not to carry you on any future tours booked.

© 2023 **Authentic Global Travel Pty Ltd** t/as **Red Door Tours**
ABN: 23 624 982 510

If the group leader or tour escort is unable to accompany the tour, we will arrange a suitable alternative person. You must always comply with the laws, customs, foreign exchange, and drug regulations of all countries visited, and you also agree to travel in accordance with our responsible travel guidelines. Smoking is not permitted within the vicinity of the tour group.

18. ACCEPTANCE OF RISK

You acknowledge that the nature of the tour is adventurous, and participation involves a degree of personal risk. You will be visiting places where the political, cultural, and geographical attributes may present dangers, and challenges greater than those that are present in your daily live. We monitor and utilise information from government foreign departments and reports from our own contacts in assessing whether the itinerary should operate.

Similarly, there remains a risk associated with pandemic related illnesses. It is your responsibility to acquaint yourself with all relevant travel information and guidelines regarding the nature of your itinerary. You acknowledge that your decision to travel is made in light of consideration of this information, and you accept that you are aware of the personal risks associated with such travel. We strongly recommend that you familiarise yourself with current travel advise from smarttraveller.gov.au or a similar advisory body prior to travel.

You acknowledge and agree to adhere to the luggage restrictions outlined within the tour communication.

19. LIMITATION OF LIABILITY

We contract with a network of companies, government agencies and individuals to assist in the running of our tours as agent for these third parties. We are not responsible for the acts and omissions of these third parties:

To the fullest extent permitted by law:

a. *any liability for any loss, death, injury, or damage which you may suffer (directly or indirectly) in connection with, or arising out of, your participation in a tour or any breach of these Terms and Conditions, is excluded;*

b. *you release us and our officers, employees, agents, and representatives from any liability and expressly waive any claims you may have against us arising out of or in connection with your participation in a tour; and*

c. *any condition or warranty which would otherwise be implied by law into these Terms and Conditions (implied warranty), is excluded.*

To the extent an implied warranty cannot be excluded, our liability in respect of the implied warranty is limited to (in our absolute discretion):

- ***i.*** *the provision of a similar tour to an equivalent value; or*
- ***ii.*** *a refund of the total amount received by us from you in connection with your booking.*

Any claim by you is excluded to the extent that it is for indirect or consequential loss, loss of profits or economic loss, however it arises, or for indirect, special, punitive, or exemplary damages.

20. OPTIONAL ACTIVITIES

Optional activities not included in the tour price do not form part of the tour or this agreement. You accept that any assistance provided by your group leader or local representative in arranging optional activities, does not render us liable in any way. The contract for the provision of the activity will be between you and the activity provider.

21. COMPLIMENTS, CLAIMS AND COMPLAINTS

We are committed to being responsive to the needs and concerns of our travellers, and to resolve any possible complaint as quickly as possible. We hope not to have any claims or complaints about your tour, but should you feel that something did not meet your expectations please inform your group leader or our local representative at the time, in order to attempt to rectify the matter.

22. SEVERABILITY

In the event that any Term or Condition contained in this agreement is unenforceable or void by operation of law, or as being against public policy, or for any other reason than such Term or Condition shall be deemed to be severed from this agreement with us amending it accordingly, only to such extent necessary to allow all remaining Terms and Conditions to survive and continue as binding.

Our agreement made under these Terms and Conditions and any contract to which they apply, are governed in all respects by Australian law and they shall be subject to the exclusive jurisdiction of the courts of New South Wales, Australia.

Any claim or matter arising under, or in connection with, such agreement will be in respect to Australian law and be subject to the exclusive jurisdiction of the courts of New South Wales, Australia.

23. PHOTOS AND MARKETING

You consent to us using images of you taken during the tour for advertising and promotional purposes, in any medium. You grant us a perpetual, royalty-free, worldwide, irrevocable license to use such images for publicity and promotional purposes.

You further release and indemnify us from any loss, damage, costs, expense, or claim arising out of the use of images of you including action for defamation, libelous material, breach of privacy and / or copyright.

24. PRIVACY POLICY

Any personal information that we collect about you may be used for a purpose associated with the operation of a tour, or to send you special offers or marketing material in relation to our events. The information may be disclosed to our agents, service providers or other suppliers to enable us to operate the tour. We will otherwise treat your details in accordance with the privacy laws of Australia unless other laws apply. Please consider our privacy policy which is available on our website at www.reddoortours.com.au